WriteX - Email Writing (Customer Service)
Assessment Fact Sheet

.SHL.

Overview

Open response test that evaluates the ability to write proper emails in English. The test provides scores on content, grammar and email etiquette.

Relevant Job Roles	Sales Representatives, Customer Service Representatives, Retail Salespersons

Details

Language	English
Average Testing Time (minutes)	14 minutes
Allowed Time (minutes)	15 minutes
Maximum Number of Questions	01 questions
Number of Sittings	One
Test Type	Language Simulation
Sector	Language and Communication
Scores Reported	• Overall Score • Content • Grammer